



Polo & Tweed



Raising The Bar in Training

www.poloandtweed.com

Redefining Service – A Fine Art

Modules

During the training, each student is given an overview of each module and then the trainer will adapt each module to the needs of the student(s). These modules can be picked according to tailored needs. The Service modules consist of:

Table Management
Silver Service
Butler Service
Russian Service
Buffet Service
Tray Service
English Service
French Service
Yacht Service
Party/Event Service
Wine Service
Champagne Service
Wine Pairing
Tea & Coffee Service
Afternoon tea & coffee service (High Tea)

Service Etiquette and Address
Arrival & Departure Etiquette
Problem Solving
Teamwork
Hors D'oeuvre
Glass Polishing
Silver Polishing
Napkin Folding
Cigar Service & Preparation
Hygiene – Food & Personal
Body Language
Ambience
First Impressions
Finishing Touches

Polo & Tweed



Redefining Service – A Fine Art



Redefining Service – A Fine Art

Contact Us

We are always delighted to discuss bespoke and tailor made packages to suit any client or student. You can email, call or pop in for a quintessential cup of tea. We are also able to send a consultant to your home, yacht, jet, restaurant, chalet or hotel for a private consultation should you require.

Call us: +44 (0) 203 858 0233

Email us: info@poloandtweed.com

Visit Us (by appointment only): Polo & Tweed, Green Park House, 15 Stratton Street, Mayfair, London, W1J 8LQ

